RFA #2020-011 Community Health Community of Practice

Q&A | March 11, 2020

Question 1: How do you anticipate training of frontline and community health workers, with regards use of any proposed digital tools and in relation to quality data collection and use, will be integrated into this Community of Practice initiative?

Answer: No significant development of software tools is envisioned under this RFA. This RFA is intended to support the identification of common business processes and associated data workflows involving community health workers as they interact with their community, supervisors, and health facilities.   The documentation of prioritized business process and data workflows can be used as a basis to develop common training materials, SOPs, etc. that could be used as part of a broader training curriculum which is independent of a particular software platform.

Question 2: The RFA states on Page 3 that "Work is expected to be conducted in an existing community body such as OpenHIE, either aligning to an existing community or creating a new community, and engage the broader community (experts, vendors etc.)." While that clearly can include the technical expertise required, does the funder want other stakeholders to participate in the community of practice such as ministries of health who manage and support community health workers? What about private sector groups who organize them in business activities?

Answer: Describing and enacting feasible methodologies for the engagement and solicitation of feedback from in-country stakeholders, in both the public and private sectors, to prioritize and validate activities would be considered within the scope of this RFA.